

Customer Communication



Subject: Exciting News: A New Chapter for ZP Better Together!

[ASL Version](#)

Dear [Customer Name],

I'm thrilled to share some exciting news in our journey to enhance communication access and functional equality for the deaf and hard-of-hearing community. ZP Better Together has joined the Teleperformance family. Teleperformance is the parent company of LanguageLine Solutions, the global leader in interpretation, translation, and localization services. I have personally known the leadership of LanguageLine Solutions for over [ten] years, and am excited about this opportunity to join forces with a company that shares our core belief that every conversation matters.

I want to assure you that ZP Better Together remains the same company you know and trust. We are committed to provide the same high level of service and support you currently value, and hope to enhance them. Together, as part of LanguageLine Solutions, we are poised to deliver even better service, cutting-edge technology, and innovative solutions to our existing customers and to make these offerings more accessible to a broader segment of the community that we serve.

Our unwavering commitment remains: to ensure seamless access to communication and advance equality for our deaf and hard-of-hearing community. This new chapter allows us to extend that mission with the support of Teleperformance.

We are so excited about what's to come and look forward to continuing to support and serve you with the same passion and dedication you've come to

expect. Again, I want to assure you that this acquisition will have no impact on the services you currently receive from ZP Better Together. Stay tuned for more updates as we embark on this exciting journey together.

Thank you for being a valued part of our community.

Warm regards,

Sherri